

10 APR 2015

प्रधान मुख्य आयकर अधिकारी का कार्यालय
 Yo.Pr.Chief Commissioner of Income Tax
 आ.प्र.एच तेलंगाना/A.P. & Telangana
 10th Floor, "C" Block, I.T. Towers,
 A.C. Guards, Hyderabad - 4

DIRECTORATE OF INCOME TAX (SYSTEMS)
 NEW DELHI

उप आयकर आयुक्त(सु. प्रशा.)
 के.आर्. प्रशासन सु.आ.आ. आ.प्र. एच तेलंगाना
 13 APR 2015

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Facility Management Service (FMS) has been provided to all the users of ITD application. In case of any problem relating to ITD application / connectivity, the user can file a complaint on CoDesk which is attended by the FMS Engineer or Person / Module In-Charge. However, during interaction with Field Formation, it is conveyed that sometime the officers need to discuss/consult the officers of the Directorate of Systems for resolution of problem(s). Further, it is also reported by the ITD application users that they encounter difficulties in contacting the right person in the module to seek resolution of problems while working on the application.

Pr CCIT

2. With a view to alleviate this problem and ensure that there is no communication gap between the users and Directorate of Systems, module wise information/work allocation along with details of Landline Phone, Fax No., Mobile No., Email-id are being placed in DGIT (Systems) corner on the website irsofficersonline.gov.in. Users may feel free to contact the officers concerned of the modules for any help/assistance.

3. This is for information of all concerned.

09/04/15
 (M. Barnwal)
 Jt. DIT (S) (Hqrs)

Copy to: Database Cell for uploading on irsofficersonline.gov.in and also on DG (Systems) corner.

09/04/15

M. BARNWAL
 Jt. Director of Income Tax (Hq.) (Tech)
 Dir. of Income Tax (Systems)
 ARA Centre, Jhansain Extn.,
 New Delhi

Addl.CIT(Admn)/DC(Admn)/DC(Vig)/DC(Intra)
 Addl.CIT(Tech)/Addl.CIT(Judl)/AC(Judl)/AD(Pros.)
 A.D(O.L)/A.O.(Exams)/A.O.(Accts.)/A.O.(Estt)
 ITO(Fin)/ITO(We)/ITO(Legal)/PRO/Sr.PS.

DC(admn): pl. post in the local website & sms all officers / staff in Ap & T states
 ITI (Gst) + Sues
 Pls attend

Directorate of Income Tax (Systems) Deployment of Manpower

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